

# Talk to me in my own language

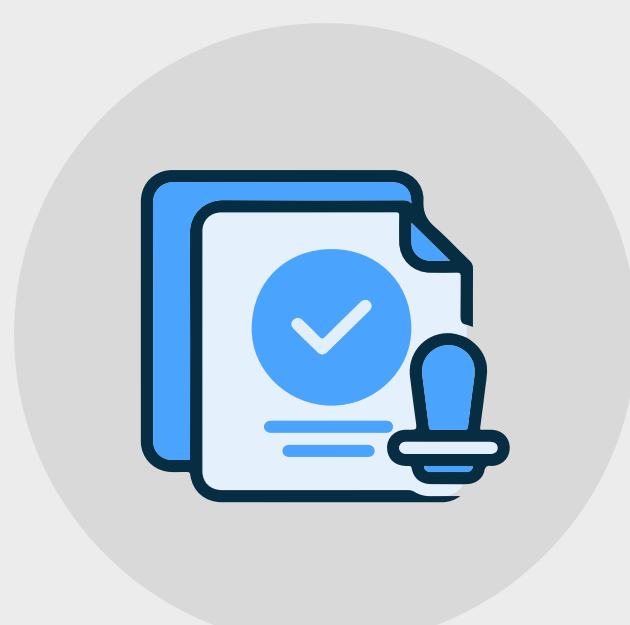
The most powerful way to help people in a crisis is to provide support and information in their own language.

A crisis is always an emergency, and any language support is better than none – but sometimes **you need a professional.**

## When do you need a **professional**?



When it's **medical**



When it's **legal**



When it's **psychological**

## When is it OK to use a **volunteer** with language skills?

Volunteer language support is better than no language support at all.



Day-to-day **communication**



Talking about **basic needs**



Sharing simple **information**

## Do you need a **translator** or **interpreter**?

**Translators**

**Interpreters**

**Written text**

**Spoken communication**



Understand language support needs



Work with professional language service providers



Budget for professional language support



Incorporate language support in your crisis management plans