Talk to me in my own language

The most powerful way to help people in a crisis is to provide support and information in their own language.

A crisis is always an emergency, and any language support is better than none – but sometimes you need a professional.

When do you need a professional?

- When it’s medical
- When it’s legal
- When it’s psychological

When is it OK to use a volunteer with language skills?

Volunteer language support is better than no language support at all.

Day-to-day communication
Talking about basic needs
Sharing simple information

Do you need a translator or interpreter?

Translators
Interpreters

Written text
Spoken communication

Understand language support needs
Work with professional language service providers
Budget for professional language support
Incorporate language support in your crisis management plans

Further Information & Resources