Talk to me in my own language

The most powerful way to help people in a crisis is to provide support and information in their own language.

Interpreting

Interpreters convey spoken messages from one language to another.

What are your options?

On location

+ Personal contact builds trust in crisis situations.
+ Finding the right professionals can be a challenge.

Remotely

+ Technology facilitates flexible interpreting support by phone or via app.
+ Remote interpreting has less personal contact.

When do you need a professional interpreter?

When it’s complicated, legal, medical, etc.

When there’s specialist terminology

For sensitive information

What is it OK to use a volunteer interpreter or an interpreting app?

Simple communication

Everyday messages

Small talk & conversation

Sign language: every country has its own sign language, and deaf people also need an interpreter!

Where can you find an interpreter?

Professional associations for translation and interpreting

Online databases of interpreters

Online search

Understand language support needs

Work with professional language service providers

Budget for professional language support

Incorporate language support in your crisis management plans

Further Information & Resources