











Talk to me in my own language

The most powerful way to help people in a crisis is to provide support and information in their own language.



Interpreting

Interpreters convey spoken messages from one language to another.

What are your options?



On location

- + Personal contact builds trust in crisis situations.
- Finding the right professionals can be a challenge.



Remotely

- + Technology facilitates flexible interpreting support by phone or via app.
- Remote interpreting has less personal contact.



or an interpreting app?

When is it OK to use a volunteer interpreter



communication



messages Sign language: every country has its own sign language,



conversation

and deaf people also need an interpreter!

Where can you find an interpreter?

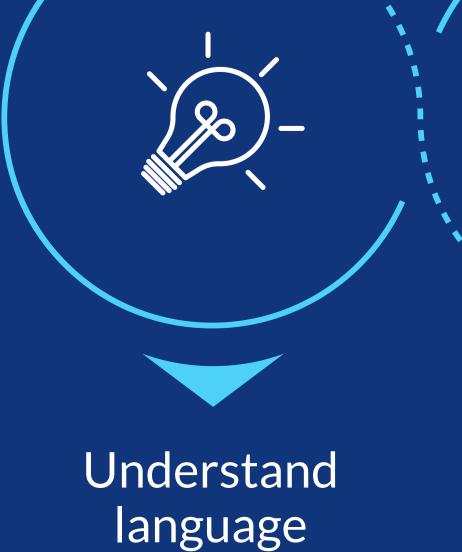
associations for translation and interpreting

Professional

of interpreters

Online databases

Online search



support needs



professional

language service

providers





professional

language support



Incorporate language support in your crisis management plans