Talk to me in my own language
Crisis management plans should always include translation and interpreting support.

Plan, develop, finance, deliver, and sustain

Where to find language resources?
Who’s responsible for language support and multilingual communication?
How do we work with multilingual and multicultural communities?

Consult with language support professionals
Establish direct lines of communication between crisis responders and language support professionals
Train crisis management professionals and volunteers to work with language support

Incorporate language support in your crisis management plans
Budget for language support
Check you are also reaching minority languages

Understand language support needs
Work with professional language service providers
Budget for professional language support
Incorporate language support in your crisis management plans

Further Information & Resources