

Talk to me in my own language

Crisis management plans should always include translation and interpreting support.

Plan, develop, finance, deliver, and sustain

Where to find language resources?

Who's responsible for language support and multilingual communication?

How do we work with multilingual and multicultural communities?



Consult with language support professionals



Establish direct lines of communication between crisis responders and language support professionals



Train crisis management professionals and volunteers to work with language support



Incorporate language support in your crisis management plans



Budget for language support



Check you are also reaching minority languages



Understand language support needs



Work with professional language service providers



Budget for professional language support



Incorporate language support in your crisis management plans