

# CLEAR Global needs your help to protect refugees and migrants.

At CLEAR Global, we help refugees and migrants get vital information and be heard, whatever language they speak.



**The problem:** language barriers affect socioeconomic integration of people forced to flee their homes

- As of 2022, over 100 million people were forced to flee their countries due to conflict, food insecurity, climate crisis or other emergencies.
- Language barriers make it difficult for refugees and migrants to access work, education, essential support and services, such as healthcare and housing.
- Host countries and aid organizations often lack language capacity and resources to better understand and help people seeking asylum.

## CLEAR Global's solution

We do research on people's languages, information needs, and preferences. Our insights help create communication channels people are comfortable using to get information they trust and understand. This way, forcibly displaced people can access lifesaving resources adapted to their needs and situations. ◆

In **Greece**, we launched the Words of Relief program and worked with over 20 local and international organizations. We trained over 200 staff and volunteers on cross-cultural communication. We translated over 800,000 words into more than eight languages to meet the information needs of as many arriving refugees as possible.

In **Bangladesh and Myanmar**, we've been working with organizations supporting Rohingya people since 2017. We continue to provide language support and research to better inform humanitarian response and improve two-way communication.

In **Ukraine**, we rapidly mobilized our resources to help people forced to flee the country. We worked with 45+ local and international organizations, on 270+ projects that resulted in 3+ million words translated into 35 languages.

In **Latin America**, we partnered with the IOM in Ecuador, Mexico, and Peru to create Planeta Azul, a virtual assistant chatbot. The chatbot helped people get access to vital services and information at the US-Mexico border.

“We made some magic here... island procedures are finally in a format that is accessible to everyone.”

- Refucomm, Greece



We need your support to do more. **Donate here.**